



Go Paperless!  
Sign up for eBilling on  
[mywater.veolia.us](http://mywater.veolia.us)

Hi, ON PUI  
This is your 04/19/23 bill.

Account Number  
30308890540000

DO NOT PAY  
\$649.49CR

You currently  
have a credit  
on your account.

Your Water Usage

for 03/22/23 thru 04/17/23

CCF = Hundreds of Cubic Feet (100 cu. ft. = 748 gallons)

E = Estimated Reading

E	0	0
Feb	Mar	Apr
27	22	19
'23	'23	'23

Next meter reading date: on or about  
05/15/2023

ON PUI KO  
Service Address  
608 GROVE ST  
JERSEY CITY NJ

Previous Balance	\$670.03CR
Payments / Credits Since Last Bill	\$0.00
Balance Forward	\$670.03CR
Current Charges	\$20.54

DO NOT PAY \$649.49CR

Subject to Interest Penalties of 18% per annum  
when unpaid 30 days after the bill date.

Bill details on reverse side

IMPORTANT MESSAGES

Your annual water quality report is now available at [mywater.veolia.us/JerseyCityCCR2022](http://mywater.veolia.us/JerseyCityCCR2022). This report contains important information about the source and quality of your drinking water. Please call 800-575-4433 to speak to someone about the report or request a paper copy.

Su informe anual de calidad del agua ya esta disponible en [mywater.veolia.us/JerseyCityCCR2022](http://mywater.veolia.us/JerseyCityCCR2022). Este informe contiene informacin importante sobre el origen y la calidad de su agua potable. Por favor llame al 800-575-4433 para hablar con alguien sobre el informe o solicitar una copia en papel.

More messages on reverse side.

0 0 0 0 902360 ▼ IF PAYING BY MAIL, PLEASE DETACH HERE AND RETURN THE BOTTOM PORTION WITH YOUR PAYMENT IN THE RETURN ENVELOPE PROVIDED. ▼ 303 303



Jersey City Municipal Utility Authority  
Customer Service Center  
69 DeVoe Place  
Hackensack, NJ 07601

Temp - Return Service Requested

Service Address  
608 GROVE ST  
JERSEY CITY NJ

001512

|||||  
\*\*\*AUTO\*\*MIXED AADC 323 1512 T6:10 1512 2 MB 0.528  
ON PUI KO  
MUN YEE  
2 CRANE ST  
LITTLE FALLS NJ 07424-2201




JERSEY CITY MUA  
PO BOX 40114  
NEWARK NJ 07101-4001

0 8890540000 000027473 000037476 000064949 00000 7

USAGE AND BILL DETAILS

03/22/23 - 04/17/23

	Meter Number	82355969	Total Usage	0 CCF (0 gal)	Days of Service	26
	Current Reading	04/17/2023	0040	Prorated Actual	Rate	WTM
	Previous Reading	03/22/2023	0040	Prorated Actual	Unit of Measure	CCF

SOLID WASTE NBR OF UNITS - 1	\$11.94
WATER FACILITIES CHG	\$8.60
SEWER CHARGES	\$0.00
TOTAL CURRENT CHARGES	\$20.54

WTM = Water Monthly | CHG = Charge  
Rate/Tariff details are available at [mywater.veolia.us](http://mywater.veolia.us)

**Reconnection/Restoration Fees;** If your service is disconnected, a reconnection/restoration fee will be required to restore your service.

CONTACT US

For emergencies or to report service disruptions 24/7, call 800-575-4433



Jersey City Municipal Utility Authority  
Customer Service Center  
69 DeVoe Place  
Hackensack, NJ 07601



Self-Service options available 24/7 (i.e.: billing, payment)

Customer Service Inquiries 800-575-4433  
Fax 201-525-2336  
Mon - Fri (except holidays) 8:00 am - 4:30 pm



[mywater.veolia.us](http://mywater.veolia.us)



[csjc@veolia.com](mailto:csjc@veolia.com)



Veolia Water New Jersey



@VeoliaWaterNJ

Please register any question or complaint about the bill prior to the due date.  
Always remember to include your account number on any correspondence to us.



Veolia Water Conservation Tip

Are your faucets dripping? Repair them and save water.



ADDITIONAL IMPORTANT MESSAGES

Beginning in January 2023, the Jersey City Municipal Utilities Authority (JCMUA) and Veolia will transition customers to monthly billing, in an effort to help customers more efficiently manage household finances and budgets.

As we prepare to switch to monthly billing, all of our Jersey City customers will receive regular updates and communications in the form of bill messages, website/social media updates and other alerts. For more information, visit [jcmua.com](http://jcmua.com) or [mywater.veolia.us](http://mywater.veolia.us).

TO OUR VALUED CUSTOMERS: We know that these times can be challenging. The current health crisis has brought financial worries to many of our customers. If you need assistance paying your water bill, programs are available to help. Please call us to discuss payment plan or financial assistance options.

Get help paying overdue water or wastewater bills with LIHWAP, a federally funded program that provides grants to low-income households to reduce residential water and wastewater bills. For more information: [nj.gov.dca](http://nj.gov.dca) or 1-800-510-3102 or [caid.dca.nj.gov/dcaid-services](http://caid.dca.nj.gov/dcaid-services).

In an effort to improve our communications with our customers, please provide us with your most updated telephone number and email address by contacting customer service.

Veolia Water Contract Operations USA, Inc.  
69 DeVoe Place  
Hackensack, NJ 07601  
Tel: 800-575-4433  
Fax: 201-525-2336  
[csjc@veolia.com](mailto:csjc@veolia.com)



### **Reminder of Electrical Ground Requirement**

As directed by the Jersey City Municipal Utilities Authority, Veolia Water may have recently replaced the water meter at your property. At that time, the person performing the meter change may have provided you with a written recommendation that a suitable grounding wire may be installed on your water piping to ensure electrical continuity across the water meter. This recommendation was given because the new water meter that was installed is made from non-metallic material that may interrupt electrical grounding within the house and/or the installer felt that there was not a suitable ground wire present.

The National Electric Code requires that grounding stages be installed on either side of the meter.

This letter serves a formal notice of the requirement and as a reminder in case you have not had a proper electrical grounding wire installed. It is recommended you contact a licensed electrician to ensure that your electrical system is properly grounded.

Call if you have any questions.

Very Truly Yours,

Veolia Water Contract Operations USA, Inc.  
Customer Service Center





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69 DeVoe Place  
Hackensack, NJ 07601  
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Jersey City Municipal Utility Authority  
Rate Schedule Effective March 1, 2022

CONSUMPTION RATE	
Rate per CCF (Hundred Cubic Feet)	
Water	\$4.75
Sewer	\$6.55

FACILITY CHARGE	
Meter size	Monthly
.58"	\$6.62
.75"	\$9.92
1"	\$16.54
1.25"	\$26.45
1.50"	\$33.06
2"	\$52.90
3"	\$105.81
4"	\$165.32
6"	\$330.74
8"	\$529.02
10"	\$760.47
12"	\$1,421.75

SOLID WASTE RATE	
Effective Jan 1, 2021	
Per Unit	\$12.50 Monthly

Monthly Fire Line (PRP)	
Size	Monthly
5/8	\$12.44
1.50"	\$18.66
2"	\$37.32
3"	\$74.64
4"	\$124.41
6"	\$248.81
8"	\$447.87
10"	\$696.70
12"	\$995.28

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